

# Case Study

Case Study Heavy Forklifts – 6.0 to 25.0 ton

# J-MAC TOOL, INC.

North America

A Doosan Customer Testimonial



**“Doosan’s cost-effective pricing and reliability helps to shift funds to other needed areas and supports efficiency.”**

*Jon Urban, CFO  
J-Mac Tool, Inc., Ft. Worth, Texas*



**J**-Mac Tool, Inc was founded in 1986 in Fort Worth, Texas and designs and manufactures high pressure hydraulic fracturing pumps and equipment for the oil and gas industry.

After manufacturing parts for others and later introducing their own pump design to the market, J-Mac Tool, Inc. designed and began manufacturing their own high-performance hydraulic fracturing trailers.



J-Mac Tool, Inc. also provides repair and testing services for hydraulic fracturing and well servicing equipment in its 3 service locations in Texas.

When looking for new material handling equipment, J-Mac Tool, Inc. chose Doosan dealer CE-DFW Warehouse Solutions in Dallas, Texas. In the past, they were very frustrated with long down times and waiting for parts to be ordered and shipped. With CE-DFW Warehouse Solutions, they are pleased with the personal attention and service they receive. According to Jon Urban, CFO, J-Mac Tool Inc., “One call and CE-DFW is on the job. No delays, no long waiting. My account representative calls me to check on how we are doing and offers outstanding service.”

Since using Doosan forklifts, J-Mac Tool, Inc. has seen improved productivity and operating costs. The use of Doosan’s D160S-7 lift truck has changed the way J-Mac Tool unloads their trucks and offers greater efficiency.

“Prior to the use of the D160S-7 lift, any third-party logistics truck carrying a heavier load would have to pull through the facility to be unloaded with the overhead crane. With the larger Doosan lift, the shop has the flexibility to unload and position trucks either inside or outside the shop, allowing for greater production floor space,” notes Urban.



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**Doosan forklifts have reduced our maintenance costs by reducing down time. I would recommend both Doosan forklift as well as the CE-DFW dealership.**  
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JON URBAN, CFO  
J-MAC TOOL, INC. FT. WORTH, TX